

## **Notice to all Public Housing Applicants and Residents Reasonable Accommodation for People with Disabilities**

DHA is a public agency that provides affordable rental housing to qualified persons, including the elderly persons with disabilities. DHA does not discriminate on the basis of race, religion, sex, color, national origin, age, disability or familial status. DHA provides “reasonable accommodations” to applicants and residents if they or any family member has a disability. A reasonable accommodation is some modification or change DHA can make to its procedures and practices that will assist an otherwise eligible applicant with a disability to take advantage of DHA’s programs. Some examples of reasonable accommodations include:

- Providing an applicant who uses a wheelchair or scooter an accessible apartment
- Making alterations to a public housing unit so it could be used by a family member who has a mobility impairment
- Adding or altering other public housing unit features to be used by a family member with a disability
- Installing strobe-type flashing light smoke detectors in a public housing unit for a family with a hearing-impaired member
- Permitting a family to have a service animal to assist a family member with a disability in a DHA family development
- Making available, to persons who are vision impaired, documents that are presented in large-type or Braille, information on cassettes or by providing a reader during the application process
- Making a sign language interpreter available to an applicant with hearing impairment during the interview or meetings with DHA staff.
- Permitting an outside agency or individual to assist an applicant with a disability to meet DHA’s application screening criteria

An applicant that has a member of their household with a disability must meet the essential obligations of tenancy. For example, all tenants regardless of their disability must pay rent, care for their apartment, report required information to DHA, comply with the terms and conditions of their lease agreement and avoid disturbing their neighbors, although there is no requirement that they be able to do these things without assistance.

If you or a member of your family has a disability and think you might need a reasonable accommodation, you may submit a request at any time during the application process, your residency or at any time you need an accommodation. If you prefer not to discuss your situation with DHA, that is your right.